



**DEE-003-007410**

Seat No. \_\_\_\_\_

**M. C. A. (Sem. - IV) (CBCS) Examination**

**May / June - 2015**

**ECA - 4065 : E-Governance**

**Faculty Code : 003**

**Subject Code : 007410**

Time :  $2\frac{1}{2}$  Hours]

[Total Marks : 70

1 Answer the following multiple choice questions : 15

- (1) What is the full form of G-to-B ?
  - (a) Government to Business
  - (b) Government to Bank
  - (c) Governance to Business
  - (d) Governance to Bank
- (2) Which among following is not the key issues in E-Governance?
  - (a) Technology
  - (b) Infrastructure
  - (c) Funds
  - (d) People
- (3) Which among following are ICT based management methodologies?
  - (a) BPR
  - (b) SCM
  - (c) JIT
  - (d) All of the above
- (4) Model of E-Governance are essential for \_\_\_\_\_.
  - (a) Right perspective on E-Governance implementation.
  - (b) Specifies role of ICT in E-Governance.
  - (c) It is theoretical guidelines about E-Governance.
  - (d) None of the above
- (5) Interactive-Service model creates interactive \_\_\_\_\_ channel in various functions.
  - (a) G2C
  - (b) C2G
  - (c) G2C2G
  - (d) B2G

- (6) Which of the following model has "putting government laws and legislation online" as application ?
- (a) Broadcasting / Wider Dissemination Model
  - (b) Critical Flow Model
  - (c) Interactive-service Model
  - (d) None of the above
- (7) ICT implementation can result in \_\_\_\_\_.
- (a) Improvement in efficiency and effectiveness
  - (b) Greater transparency
  - (c) Improvement in relations
  - (d) All of the above
- (8) Project General Information Services Terminal of National Informatics Center is an example of \_\_\_\_\_.
- (a) Broadcasting / Wider Dissemination Model
  - (b) Critical Flow Model
  - (c) Interactive-service Model
  - (d) None of the above
- (9) Which of the following E-Governance model allows direct participation of individuals in the governance process ?
- (a) Broadcasting / Wider Dissemination Model
  - (b) Critical Flow Model
  - (c) Interactive-service Model
  - (d) None of the above
- (10) Any E-Governance project with involvement of ICT has \_\_\_\_\_.
- (a) Hardware
  - (b) Internet and Intranet
  - (c) System and Application Software
  - (d) All of the above

- (11) What is the full form of BPR?
- (a) Business Process Reengineering
  - (b) Business Product Reengineering
  - (c) Business Product Resources
  - (d) Business Process Resources
- (12) What is the objective of E-Governance?
- (a) Cutting the cost of governance
  - (b) Minimizing complexities of procedures
  - (c) To provide SMART government
  - (d) All of the above
- (13) Fundamental motive of E-Governance "to provide SMART government", SMART is acronym for ?
- (a) Simple, Moral, Accountable, Responsive Government
  - (b) Smart, Moral, Accountable, Revised Government
  - (c) Simple, Moral, Accountable, Revised Government
  - (d) Smart, Moral, Accountable, Responsive Government
- (14) E-Governance involves interaction between
- (a) G2C and C2G
  - (b) G2B and B2G
  - (c) G2G
  - (d) All of the above
- (15) What is a full form of G-to-C?
- (a) Government to Client
  - (b) Government to Citizens
  - (c) Government to Corporate
  - (d) Governance to Citizens

- 2** Attempt **any five** of the following : **15**
- (1) What is E-Governance?
  - (2) What is legal infrastructural preparedness?
  - (3) State advantages of E-Governance.
  - (4) State challenges against E-Governance.
  - (5) State categories of E-Governance.
  - (6) What is E-Readiness?
- 3** Attempt **any three** of the following : **15**
- (1) What is the importance of E-Governance?
  - (2) How E-governance services can be useful in Public Grievances?
  - (3) Write a note on Role of ICT in E-Governance.
  - (4) State principle of Interactive-service model.
- 4** Attempt **any two** of the following : **15**
- (1) List out key issues of E-Governance and explain it.
  - (2) Explain E-Governance service in Social Services and Public information sector.
  - (3) Write a note on E-Governance initiatives with respect to Gujarat State.
- 5** Attempt **any one** of the following : **10**
- (1) Explain principle, applications and evaluation of Broadcasting / Wider Dissemination and Critical Flow Model.
  - (2) Explain Data system infrastructure and Human infrastructural preparedness as infrastructural prerequisite called E-readiness.
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